



ZOLL® Mobilize™ Trauma Kits FAQs

Q. What medical guidelines is the Mobilize app algorithm based on?

A. The algorithm used in the app is based on guidelines from the American College of Emergency Physicians, AHA, Tactical Emergency Casualty Care (TECC), and MARCHE triage (see below).

M – Massive Bleeding
A – Airway Control
R – Respiratory Support
C – Circulation
H – Hypothermia & Head
E – Everything Else

Q. What is it that makes the planogram so special?

A. The supplies in the kit are organized alphanumerically and color-coded so they can be easily located and correspond to the instructions in the app. Starting in the lower left (left-hand corner closest to you), the organization follows the MARCHE triage system above, with solution for bleeding in the lower left, continuing in a clockwise pattern around the kit.

Q. Why deploy Mobilize trauma kits over any other trauma kits?

A. Mobilize trauma kits are the Full Solution – Equipment paired with Knowledge “just in time instruction”, which a study has shown to double the likelihood of effective tourniquet application.

Q. What is on their minds (active shooter vs. accidents)?

A. Mobilize kits are not only bleeding control or active shooter kits. They include all the components required for bleeding control or active shooter kits, but they also address a wide range of other potentially life-threatening medical emergencies: allergic reactions, overdoses, cardiac arrest, seizures, etc.

Q. We have a school nurse. Why do we need Mobilize trauma kits?

A. What if the school nurse is not there that day? What do they do for an after-hours event? Mobilize is a ‘force multiplier’ for nurses when there are multiple victims.

Q. We have a fire station right down the street and their response time is very quick, why do I need Mobilize Trauma Kits?

- A. Response times are calculated based on arrival at the scene, not arrival to the victim. What if EMS is not allowed to enter the scene until deemed secure? There are many incidents that can be deadly in a matter of minutes – before EMS arrives.

Q. Where should the Mobilize trauma kit be located?

- A. Mobilize trauma kits should be located right next to the AED to provide a complete medical and trauma station. They should be placed in high traffic areas, remote areas, and areas at high risk for injury.

Q. Are all tourniquets the same?

- A. No, there are open loop tourniquets and closed loop tourniquets.
- Open Loop Tourniquets (SOFTT-W) have no limit on windlass (turning device), so if the tourniquet is not originally placed on tight you can tighten it until bleeding stops.
 - Closed Loop Tourniquets (CAT) have a limit on how much windlass can be turned, so if it is not placed on tight to start, it may not get tight enough to stop the bleed.

The ZOLL Mobilize Medical Advisory Team suggests that open loop tourniquets (SOFTT-W) are better for bystanders.

Q. Is the immediate responder who is using Mobilize trauma kits covered by the Good Samaritan Law?

- A. Good Samaritan Laws state, in general, that if a bystander is acting in good faith, does not receive compensation, and is not grossly negligent then they fall under the Good Samaritan Law.

Q. What if I have no cell service or Wi-Fi - can I access the lifesaving knowledge?

- A. Yes. The Mobilize Rescue App is a native app, which means that once it is downloaded onto a device, the user does not need connectivity for it to work properly.

Q. I am not receiving the confirmation email upon registration. What should I do?

- A. Check your SPAM/Junk Folder. The email comes from a No Reply email address which sometimes can be directed to the SPAM/Junk Folder.

Q. What are the ongoing costs and maintenance requirements?

- A. *Maintenance* – ZOLL recommends doing monthly diagnostic checks to make sure your equipment is intact and not contaminated (all units) and recharge tablets to 100% (Comprehensive & Mobile kits).

Cost – There is no cost to update the app. Occasionally, the app will be updated to improve features as well as stay current with medical guidelines.