



Thank you for allowing Miami First Aid the opportunity to offer our services to your organization.

Below I have outlined most of the programs that we offer. Please visit MiamiFirstAid.com for a complete line of products and services.

Training Classes

Our flagship award winning "We Come to You," ANY PLACE, ANY TIME Training allows you to schedule any of the classes that we offer in the convenience of your own facility and at your leisure.

- We offer CPR, AED, ACLS, PALS, Active Shooter, Stop The Bleed, Blood Borne Pathogens, OSHA, Forklift, and Active Shooter First Responder awareness training and many other classes. We accommodate classes of all sizes and we can even customize them to meet your needs.

- **Active Shooter First Responder Awareness:** - is geared towards the First Aid of what to do when a shooter has moved on and there are victims that are bleeding. From the time a person is stabbed or shot they can bleed out in minutes. Police will not treat victims until the scene is secure. Fire and Rescue will not be allowed to get to you until the scene is cleared. Bystanders and property employees are the only chance that victims may have to survive. We cover the medical side, not the law enforcement side, of this situation. We also offer a complete line of all the products that you will need to respond to this emergency.

Eye Wash Station Service and Repair

We will come to your location on a quarterly basis as per OSHA guidelines to service and replace the contents of the eyewash station. All requirements from the standard will be followed and you will always be in compliance.

First Aid Product Fulfillment

We offer on-site medical product replenishment and fulfillment in many different varieties. We only offer quality products and we will come to your location to replenish and/or fulfill all of your first aid stations.

- We will service each of the First Aid Stations you have for a set price on a monthly basis. This price will include all products that are on the mutually agreed inventory list. We will be on-site the 1st week of each month to provide the service. We will revisit the terms of agreed upon compensation on a quarterly basis to ensure that the service is beneficial for both parties.

AED Service and Inspection

Miami First Aid On-site AED Program management is perhaps the most important item you can buy for your new AED. Regulations for AED programs require CPR & AED training, record keeping, AED maintenance, and medical direction. As the AED program administrator for your "Event Ready" AED program, Miami First Aid Training will provide your organization with CPR Training. A Miami First Aid account representatives will maintain accurate record keeping, log all AED maintenance services, advise when AHA guideline changes occur and provide weekly, monthly, or quarterly visits to your location and ensure the AED is receiving the attention it requires and is always in a state of "Event Ready"! Medical direction will also be available for your new AED when needed.

No two Onsite AED Service agreements are ever the same because at Miami First Aid we are always trying to "Exceed your Expectations"! We completely customize every single service plan to meet the customer's needs and desires. Our goal is to provide an AED program that is 100% hands off for anyone in your organization. We will build the heart safe community and develop a training plan that ensures that your team will be ready to react in case of an emergency. From start to finish everything is handled by experts in our one stop shop.

What are the choices you have when establishing your On-site AED Service Program Management?

- Professional Medical Responders with real world experience will come to your location and inspect your equipment and ensure they are "Event Ready".

- All employees of Miami First Aid are all background checked and finger printed for your safety.

- Replace any and all equipment that is used in a true emergency at no additional cost. (Electrodes, Batteries, Ready Kits and the items within it)

- Miami First Aid will maintain all necessary records and provide required service and upgrades to the AED as needed.

- 24 hour service advisor and customer service. 365 days a year, 24 hours a day if you have a problem you call us and we'll resolve your issue.

- A Miami First Aid Account representative will respond to your location within 24 hours of the notification of the "Trouble" (Red Light on AED) at no extra charge and return the unit to "Event Ready Status."

- AED Loaner unit. In the event that your AED issue is unable to return to "Event Ready" status during our visit, we will leave you a loaner AED at no additional cost while we take your machine and attempt to have the machine serviced through the factory service technician and customer service.

- Discounted pricing if you purchase your AED from Miami First Aid.

Safety and Compliance Training

Miami First Aid will provide in-house training on a monthly basis for your hotel based on a pre-set training calendar with topics mutually agreed upon by both parties. We will offer this service for a set price monthly. Below is an sample training calendar. The topics are subject to change based on request and/or needs of the customer. Class sizes of any number can be accommodated, and all students can attend for the one set cost. CPR, AED and First Aid training will not be included in this agreement for certification of employees. All certification type training and classes will be subject to the contractual agreed upon prices already in place.

JANUARY	How to support Emergency Services responding to your property.
FEBRUARY	Blood Borne Pathogens Awareness
MARCH	Personal Protective Equipment Understanding
APRIL	Common Hazardous Chemicals found on property Awareness
MAY	Burn Care Awareness
JUNE	Property Fire Safety and Understanding
JULY	Fire Extinguishers
AUGUST	Slips, Trips, Falls, and how to treat them
SEPTEMBER	Safety Data Sheets and Hazard Tags Recognition
OCTOBER	First Aid Products Review, What you have and how to you it.
NOVEMBER	Workplace Violence
DECEMBER	Interaction with guests we are rendering First Aid to.